

Particulars**About Your Organisation****1.1 Name of your organization**

Natra SA

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

4-0070-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers**Operational Profile****1.1 Please state what your main activity(ies) is/are within manufacturing**

- End-product manufacturer
- Food Goods
- Own-brand-Manufacturer
- Manufacturing on behalf of other third party brands
- Other:

Ingredient manufacturer

Operations and Certification Progress**2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities****2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?**

- Belgium
- Canada
- France
- Spain

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Applies Globally

2.2 Volumes of palm oil and oil palm products (Tonnes)**2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)**

5,280

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

395

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

564

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

6,239

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	52.80	23.67	-	33.67
2.3.4 Segregated	258.78	-	-	0.15
2.3.5 Identity Preserved	5.17	-	-	-
2.3.6 Total volume	316.75	23.67	-	33.82

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.5.1 Africa	100%
2.5.2 Australasia	100%
2.5.3 China	100%
2.5.4 Europe (incl.Russia)	100%
2.5.5 India	100%
2.5.6 North America	100%
2.5.7 South America	100%
2.5.8 Indonesia	100%
2.5.9 Malaysia	100%
2.5.10 Middle East	100%
2.5.11 Rest of Asia	100%

Time-Bound Plan**3.1 Date of first supply chain certification (planned or achieved)**

2011

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2011

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2012

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2019

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Applies Globally

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

Yes

3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?

2019

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

Please explain why

We have almost no own brand products, the brands we have are not supported commercially.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Increase again the level of RSPO sustainability at our customers, we are pushing from our side so not waiting for customer questions.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

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- Others:

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Application of Principles & Criteria for all members sectors**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

We have a CSR policy available on the Natra website

Report file: [M-Practice-Guidelines.pdf](#)

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why

In fact, we are using actually 100% CSPO. Reality is that we sell RSPO certified (not own-label) volumes to our customers, but we do not always know if our customer are RSPO certified or not. Nevertheless we sell the product respecting the chain off custody and in this way we serve RSPO certified product without knowing if the customer is as member off RSPO. So the volumes mentioned are the maximum volumes (in point 2.4)

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

No

Please explain why

Too early yet, we are first gathering all information and making sure the data are reliable as it comes from suppliers, transporters,...

Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We see challenges on smaller sku's which are today not yet available on CSPO; for example; cookies; colorants, caramel pieces, which we might want to use as a raw material.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are founding member off the Belgian Alliance for Sustainable Palm Oil & also FEAPS (Fundacion Española del aceite de palma sostenible)

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:
[Memoria Natra 2017 ENG pag enfrentadas.pdf](#)
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